

SMO PREMIUM HEAT PUMP*

This certificate provides you with the following:

1. ON-CALL ACCESS TO SERVICE 24-HOURS A DAY, SEVEN DAYS A WEEK.

There are no charges for service covered by this agreement when performed between 8:00am and 4:30pm.

If you request non-emergency service for arrival prior to 8am or after 4:30pm, or on federal holidays (days the Post Office is closed) or weekends, there will be a diagnostic fee. Emergency service pertains to no heat.

2. EFFICIENCY TUNE-UP:

A 24-pt tune-up is available at no cost. Customer is responsible for scheduling their annual tune-up.

3. DISCOUNT:

This plan gives you a 15% discount on our regular rates for any repair work not covered by your plan.

4. SELECTED COMBUSTION COMPONENTS AND OIL DISTRIBUTION COVERED INCLUDE:

Blower bearings	Hard start capacitor
Blower drive belt	High pressure control
Blower motor (up to \$200 max allowance)	Low pressure control
Blower shaft	Low voltage transformer
Blower wheel	Outdoor disconnect
Check valves	Pulleys
Contactors (up to 50 amps)	Rain shield
Condensate pump	Running capacitor
Condenser fan motor	Sequencer
Fan blade	Solid state control**
Fan bracket	Starting capacitor
Fan center	Start relay
Fan relay	Thermostat (non-programmable/1 Per Yr)
Fuses (at unit; no breakers)	Time delay relay

*Discounted pricing for multiple units.

**Parts covered limited to manufacturer's warranty and availability.