SMO SUPER-GAS ELECTRIC WATER HEATER*

This certificate provides you with the following:

1. ON-CALL ACCESS TO SERVICE 24-HOURS A DAY, SEVEN DAYS A WEEK.

There are no charges for service covered by this agreement when performed between 8:00am and 4:30pm. If you request non-emergency service for arrival prior to 8am or after 4:30pm, or on federal holidays (days the Post Office is closed) or weekends, there will be a diagnostic fee. Emergency service pertains to no hot water.

2. EFFICIENCY TUNE-UP:

Customer is responsible for scheduling their annual tune-up.

3. DISCOUNT:

This plan gives you a 15% discount on our regular rates for any repair work not covered by your plan.

4. SELECTED COMBUSTION COMPONENTS AND OIL DISTRIBUTION COVERED INCLUDE:

Appliance gas valve Aquastat Cartridge fuse Condensate pump Draft power switch Expansion tank Fuses Gas electronic ignition control Gas flame rollout switch Gas flame sensor Gas inducer draft motor Gas orifice Gas pilot assembly Gas pressure switch Gas thermal couple High pressure control Hot surface igniter Limit control (low) Limit control (high) Low voltage transformer (24 volts) Multi aquastat Pressure relief valve Service switch

*Discount pricing for multiple units.

NOTE: Water heater replacement (\$200 allowance off quoted price if installed by SMO).