

SMO STANDARD GAS-ELECTRIC WATER HEATER*

This certificate provides you with the following:

1. ON-CALL ACCESS TO SERVICE.

There are no charges for service covered by this agreement when performed between 8:00am and 4:30pm.

If you request non-emergency service for arrival prior to 8am or after 4:30pm, or on federal holidays (days the Post Office is closed) or weekends, there will be a diagnostic fee.

2. EFFICIENCY TUNE-UP:

Customer is responsible for scheduling their annual tune-up.

3. DISCOUNT:

This plan gives you a 15% discount on our regular rates for any repair work not covered by your plan.

4. SELECTED COMBUSTION COMPONENTS AND OIL DISTRIBUTION COVERED INCLUDE:

- Appliance gas valve
- Aquastat
- Fuses
- Gas electronic ignition control
- Gas flame rollout switch
- Gas flame sensor
- Gas igniter
- Gas pressure switch
- Gas thermal couple
- High pressure control
- Low voltage transformer

*Discounted pricing for multiple units.