

SMO STANDARD HEAT PUMP*

This certificate provides you with the following:

1. ON-CALL ACCESS TO SERVICE 24-HOURS A DAY, SEVEN DAYS A WEEK.

There are no charges for service covered by this agreement when performed between 8:00am and 4:30pm.

If you request non-emergency service for arrival prior to 8am or after 4:30pm, or on federal holidays (days the Post Office is closed) or weekends, there will be a diagnostic fee. Emergency service pertains to no heat.

2. EFFICIENCY TUNE-UP:

A 19-pt tune-up is available at no cost. Customer is responsible for scheduling their annual tune-up.

3. DISCOUNT:

This plan gives you a 15% discount on our regular rates for any repair work not covered by your plan.

4. SELECTED COMBUSTION COMPONENTS AND OIL DISTRIBUTION COVERED INCLUDE:

Blower bearings	Standard blower motor (non-variable speed)
Blower wheel	Standard condenser fan motor (non-variable speed)
Contactors (up to 50 amp)	Start capacitor
Fan and limit control	Thermostat
Fan control center	(non-programmable/low voltage/1 Per Yr)
Fan relay	Valve core
Fuses	
Run capacitor	

*Discounted pricing for multiple units.