

NATURAL GAS SYSTEM SERVICE PLAN



SMO
ENERGY

GET TO KNOW SMO FOR ALL YOUR HOME COMFORT NEEDS

Natural gas system service plan

Make sure that your natural gas system runs smoothly and efficiently to help you save with:

- **24-hours-a-day, 7-days-a-week on-call access** to our team of natural gas experts.
- **No diagnostic fee** if service is performed between 8am and 5pm, Monday through Friday, excluding federal holidays. Diagnostic fees will apply if you request service at other hours or on federal holidays and weekends.
- **An annual system tune-up** scheduled between March 30 and September 1. This schedule allows us to optimize response to your emergency needs during the heating season. Your tune-up will be completed in accordance with manufacturer's recommendations, including parts specifically required for the tune-up only.
 - Thermostat verification
 - Air filter inspection
 - Flue system inspection
 - Burner inspection
 - Fan functionality check
 - Electrical component check
 - Ductwork inspection
 - Inspection of accessible gas lines
 - Combustion chamber inspection
 - Safety controls test
 - Performance test
- **15% discount off regular rates** for any repair work not covered by your plan.

The following general exclusions apply:

- Services to identify or remedy gas leaks
- Any service or service visit required due to interruption of natural gas supply is not covered
- Coverage can be revoked if customer fails to pay for service within terms
- Coverage can be revoked if customer fails to remedy conditions identified as hazard
- Coverage can be revoked if customer permits other than our authorized rep to service equipment
- Providing adequate ventilation for the proper operation (i.e. removal of debris, bushes, leaves away from condensers)
- Removal of asbestos-containing material
- Monitoring vacant or unattended premises
- Maintaining clean air filters
- Draining the expansion tank
- Replacing fuses
- Resetting circuit breakers
- Turning on the emergency switch
- Setting thermostat temperatures and clocks
- Replacing batteries in system devices
- Not available for heating systems with inputs in excess of 300,000 BTUs
- Not available for water heating systems with tanks in excess of 50 gallons
- Maintaining adequate water level
- Flushing LWCO (low water cutoff)
- Venting

**Contact us today for more
information and special offers!**

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