

GAS/ELECTRIC WATER HEATER PROTECTION PLAN



SMO
ENERGY

GET TO KNOW SMO FOR ALL YOUR HOME COMFORT NEEDS

Gas/electric water heater protection plan

Did you know that most homeowner's insurance doesn't cover repairs to water heating systems?

Avoid unexpected, costly expenses and make sure that your system runs smoothly and efficiently to help you save with:

- **24-hours-a-day, 7-days-a-week on-call access** to our team of water heater experts.
- **No diagnostic fee** if service is performed between 8am and 5pm, Monday through Friday, excluding federal holidays. Diagnostic fees will apply if you request service at other hours or on federal holidays and weekends, unless you have purchased the 24/365 option on your heating plan.
- **Free service visits on covered repairs** to help you keep your system running at peak efficiency.
- **15% discount off regular rates** for any repair work not covered by your plan.

To help keep your energy bills low, consider a periodic system check-up. Available at an additional cost, customer-requested inspections may be scheduled between March 30 and September 1. This schedule allows us to optimize response to your emergency needs during the heating season.

Selected combustion components and heating system parts are covered, including:

- Aquastat well
- Barometric diverter
- Burner head
- Burner tube
- Burner motor, induced draft
- Draft hood
- Drain-off valve
- Electric water heater element
- Flame spreaders
- Flue pipe sleeves, galvanized only, up to 9" diameter
- Flue piping, galvanized only, up to 9" diameter, additional charge for "B" type vent pipe or stainless steel
- Gas control(s)
- Gas valve(s)
- Pilot burner
- Pilot orifice
- Pilot safeties
- Pilot tubing
- T and P relief valve
- Thermocouple
- Thermostat, standard type

The following general exclusions apply:

- Services to identify or remedy gas leaks
- Coverage can be revoked if customer fails to pay for service within terms
- Coverage can be revoked if customer fails to remedy conditions identified as hazard
- Coverage can be revoked if customer permits other than our authorized rep to service equipment
- Providing adequate ventilation for combustion
- Removal of materials containing asbestos
- Monitoring vacant or unattended premises
- Replacing fuses
- Resetting circuit breakers
- Turning on the emergency switch
- Setting system temperatures
- Replacing batteries in system devices
- Not available for water heating systems with tanks in excess of 50 gallons

Contact us today!

888-222-3720

SMOenergy.com



**Contact us today for more
information and special offers!**

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